

ROUTINE CLEANING & STAIN REMOVER GUIDE

We recommended that during construction or works all the tiled areas are to be covered. When cleaning please trial and inconspicuous spot at first to trial the product. Allow product to penetrate and dissolve stain, spray and wiping immediately does not work. Some agitation with a whitenylon scourer is recommended. After cleaning it is very important that tiles are rinsed with clean water numerous times to ensure all impurities are gone, if not when dried to may leave a shadow.

Aqua mix products are available at tile stores or online at www.aquamix.com.au

Routine Cleaning:

Routine cleaning should consist of a regular mop or light scrub with a pH neutral detergent, or Aqua Mix Concentrated Stone & Tile Cleaner at a dilution rate of 1 part product to 80 parts water. Using this product on a regular basis will safely remove soiling and help prevent a stubborn build up without damaging the tile, grout or sealer. This product is a pH Neutral formula and will not harm any other water-safe surfaces.

Heavy-Duty/Periodic Cleaning (residential):

- 1.Pre-wet the floor with Aqua Mix Heavy-Duty Tile & Grout Cleaner at a dilution of 6:1, allow the surface to soak for 3-5 minutes keeping wet. Aqua Mix NanoScrub may also be used if surface has heavy ground in soiling.
- 2.Then agitate the floor using either an Aqua Mix AquaScrub or rotary floor scrubbing machine.
- 3.Extract liquid off of the floor using either a microfiber mop or a wet vacuum cleaner fitted with a squeegee head.
- 4.Rinse thoroughly with clean potable water. Mop up rinse water off floor.

Heavy-Duty/Periodic Cleaning (commercial):

- 1.Pre-wet the floor with Aqua Mix Heavy-Duty Tile & Grout Cleaner at a dilution of 4:1, allow the surface to soak for 3-5 minutes keeping wet. On large areas Aqua Mix 1 & 2 Deep Clean can be used. Aqua Mix NanoScrub may also be used if surface has heavy ground in soiling.
- 2.Then agitate the floor using either a rotary floor scrubbing machine or auto scrubber.
- 3.Extract liquid off of the floor using a wet & dry vacuum cleaner fitted with a squeegee head.
- 4.Rinse thoroughly with clean potable water. Vacuum (wet & dry) rinse water off floor.

DW Tiles have referred to Aquamix to ensure easy accessibility to products and professional advice. At all times please follow all instructions given by Aquamix and should you have uncertainty please call or email them at aquamix.com.au

Please read products directions thoroughly prior to use. Always test in an inconspicuous spot first.

For more information on care and maintenance, visit www.dwtiles.com.au

Disclaimer

Please note: that tiles are sold in clean new condition. It is the responsibility of the contractor/tiler to keep them clean or to clean once finished. It is not responsibility of the wholesaler.

How to remove Grout Haze Residue-Cement Grouts

The most common issue with tiling jobs is that once grouted no one cleans the floor with an appropriate cleaner such as Grout Haze Clean Up or Cement Grout Haze Remover.

If the floor is not cleaned with these products a white smear over the tiles may be evident once completed.

Another very important factor is the or latex left on the surface of the tile. This latex could cause shoe prints on the surface and cause dirt and stains to stick to it as well. When you try to clean the dirt or stain the latex binds it to the surface and prevents you lifting it off.

This is due to the characteristics of the latex which is to give cementitious grout flexibility in the joints and bonding strength. So, if you do have a little difficulty in cleaning ask your tiler if it has been cleaned appropriately and if not to follow the guides and use one of the two options offered to you below. Please be aware that the tiles are sold in new and clean state and it is the tiler's responsibility to leave them cleaned once finished.

Method A (within first 10 days of grouting)

Purpose: To remove grout haze, cement and latex modified grout that has cured on the tile or stone surface

Product Recommendation: Grout Haze Clean-Up (Notes A & B)

Equipment: AquaScrub or brush, bucket and cotton towels

Optional: scrub machine, wet-dry vac

Coverage: Approximately (20 m²) per (3.78 L)

Method B (after grout has cured a minimum of 10 days)

Product Recommendation: Cement Grout Haze Remover or Phosphoric Acid Substitute

Note A: Do not use on marble or on other acid-sensitive tile or stone. Refer to Aqua Mix Technical Bulletin #3.

Note B: Mix NanoScrub® into a wet slurry with either Grout Haze Clean-Up, Cement Grout Haze Remover or Phosphoric Acid Substitute for stubborn, difficult to remove grout haze problems.

These recommendations are intended as general guidelines for the removal of cementitious standard and latex modified grout haze. The actual product dilution ratios and cleaning requirements may vary depending on the use, amount and type of grout film present and method of application.

STAINS

RECOMMENDED
PRODUCT

ALTERNATIVE PRODUCT

Algae, Fungi, Mildew	Heavy Duty tile & Grout Cleaner	Stone Deep Clean
Bird & Animal Droppings	Heavy Duty tile & Grout Cleaner or Stone Deep Clean	Sealer & Coating Remover
Blood	Heavy Duty tile & Grout Cleaner or Stone Deep Clean	Stone Deep Clean
Chalk	Heavy Duty tile & Grout Cleaner or Stone Deep Clean	Cement Grout Haze Remover
Coffee, Tea & Tobacco, Water	Heavy Duty tile & Grout Cleaner	Heavy Duty tile & Grout Cleaner or Stone Deep Clean
Cooking Oil	Heavy Duty tile & Grout Cleaner or Stone Deep Clean	Sealer & Coating Remover
Crayon	Heavy Duty tile & Grout Cleaner	Sealer & Coating Remover
Dairy Products	Heavy Duty tile & Grout Cleaner	Stone Deep Clean
Efflorescence	Eff-Ex®	Cement Grout Haze Remover
Faeces	Heavy Duty tile & Grout Cleaner	Stone Deep Clean
Grease	Sealer & Coating Remover	Heavy Duty tile & Grout Cleaner or Stone Deep Clean
Hydraulic Oil	Sealer & Coating Remover	Heavy Duty tile & Grout Cleaner or Stone Deep Clean
Ink	Sealer & Coating Remover	Citro Clean
Tomato Sauce	Heavy Duty tile & Grout Cleaner	Stone Deep Clean
Leaf Stains	Sealer & Coating Remover	Heavy Duty tile & Grout Cleaner or Stone Deep Clean
Marker	Sealer & Coating Remover	N/A
Milk	Heavy Duty tile & Grout Cleaner	Stone Deep Clean
Mustard	Heavy Duty tile & Grout Cleaner	Stone Deep Clean
No More Gaps	Heavy Duty tile & Sealer	N/A

STAINS

RECOMMENDED
PRODUCT

ALTERNATIVE PRODUCT

Rubber

Sealer & Coating Remover

N/A

Rust & metallic Stains

Cement Grout Haze Remover or
Ex-Treme®

N/A

Paint

Heavy Duty tile & Sealer

N/A

Silicone

Heavy Duty tile & Grout Cleaner
or Sealer

N/A

Soap Scum

Heavy Duty tile & Grout Cleaner
or Stone Deep Clean

Cement Grout Haze Remover

Soy Sauce

Heavy Duty tile & Grout Cleaner

Stone Deep Clean

Tar

Sealer & Coating Remover

N/A

Tree Sap

Sealer & Coating Remover

Heavy Duty tile & Grout Cleaner
or Stone Deep Clean

Urine

Heavy Duty tile & Grout Cleaner
or Stone Deep Clean

Cement Grout Haze Remover

Wax

Heavy Duty tile & Grout Cleaner
or Stone Deep Clean

Sealer & Coating Remover

Water Deposits (Mineral)

Cement Grout Haze Remover

N/A

Water Deposits (Detergent)

Heavy Duty tile & Grout Cleaner

Stone Deep Clean

Wine

Sealer & Coating Remover

Heavy Duty tile & Grout
Cleaner or Stone Deep Clean

For more information please visit: <https://aquamix.com.au/>

Technical Sales Team:

Clayton Strine (CJ): 0455 135 950
Steve Derkacz: 0410 336 933



HEAVY-DUTY TILE & GROUT CLEANER

Key Features:

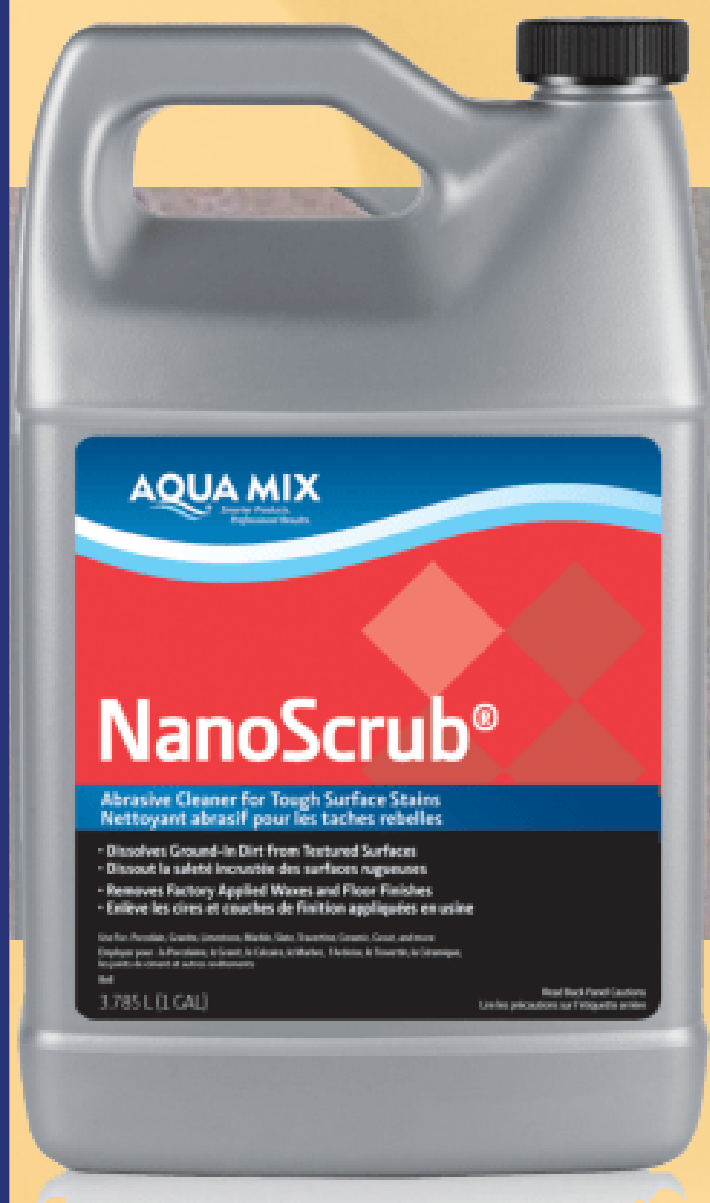
- For heavily soiled and neglected areas
- Cleans ground-in dirt, grease, soap scum, and other organic materials
- Safe Non-acidic formula
- Strips wax and floor finishes

CEMENT GROUT HAZE REMOVER



Key Features:

- Removes cured grout haze and mortar smears
- Cleans hard water stains, rust and soap scum
- Dissolves efflorescence
- Contains no phosphates
- Easy-to-use acidic treatment



NANOSCRUB®

Key Features:

- Dissolves ground in dirt from textured surfaces
- Removes factory applied waxes and floor finishes
- NanoScrub® is non-acidic and non-flammable
- Breakthrough NanoSTG™ technology



SEALER & COATING REMOVER

Key Features:

- Effectively removes sealers, coatings and finishes
- Non acidic
- Long dwell time ideal for tough projects
- Cleans deep-set stains, epoxy grout haze, adhesives and paint

EX-TREME® – RUST REMOVER



Key Features:

- Gel formula to be extremely effective on wall applications
- Perfect for heavily polluted stone facades and retaining walls
- Effective red soil & rust remover
- Safer than using harsh acids
- Does not attack cement like traditional acids

OTHER CLEANING PRODUCTS



Suitable for cleaning marks:

- Marker Pens
- Oil base Stains



Suitable cleaning spills:

- Wines
- Tea
- Coffee
- Ink